EOM Announcement for Huawei G560 Product

Date :June 30,2018

Subject: EOM Announcement for Huawei G560 Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of G560 Product. Hopefully this information can give you a reference on making future network development plans.

The sales of Huawei G560 Product will be stopped on December 31, 2018. Please note that you can not place order after the EOM date.

The service of the G560 Product will be stopped from December 31, 2023. After that day, Huawei no longer provides any services related to G560 Product. (including the service hotline). However, during the period of one year from the day December 31, 2023, you may visit http://support.huawei.com to search or download the FAQ and resolved problem cases related to G560 Product.

Table1 describes the end of life milestones, definitions, and dates for G560 Product.

Table1 End of life milestones and dates for G560 Product

|  |  |  |
| --- | --- | --- |
| Milestone | Definition | Date |
| EOM | End of Marketing. The EOM date is the date from which the acceptance of the POs for new deployments and capacity expansions will be rejected. The product is not sold any longer after the date. | December 31,2018 |
| EOS | End of Service and Support. After the EOS, Huawei does not provide software problem analysis services. | December 31,2023 |

Huawei suggests that you use G560 V5 or upgrade your EOM to G560 V5, which has similar features and capabilities but optimized functions compared with EOM. We will continue to provide high-level services for your new software version

Table2 Replacement release

|  |  |
| --- | --- |
| End of Life Release | Replacement Release |
| G560 Product | G560 V5 |

Table3 Replacement release end of life milestones

|  |  |  |
| --- | --- | --- |
| Milestone | Date | Note |
| EOM | December 31,2021 | Active |
| EOS | December 31,2026 | Active |

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

June 30,2018