End of Life Announcement for Huawei eSpace CAD Product

Date :June 30,2018

Subject: End of Life Announcement for Huawei eSpace CAD Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of eSpace CAD product.Hopefully this information can give you a reference on making future network development plans.

The sales of Huawei eSpace CAD Product have stopped on September 30,2014. Please note that you can not place order after the EOM date.

The service of the eSpace CAD product will be stopped from December 31,2019. After that day, Huawei no longer provides any services related to the eSpace CAD product (including the service hotline). However, during the period of one year from the day December 31,2019, you may visit http://support.huawei.com to search or download the FAQ and resolved problem cases related to the eSpace CAD product

Table1 describes the end of life milestones, definitions, and dates for eSpace CAD Product.

Table1 End of life milestones and dates for eSpace CAD product

|  |  |  |
| --- | --- | --- |
| Milestone | Definition | Date |
| EOM | End of Marketing. The EOM date is the date from which the acceptance of the POs for new deployments and capacity expansions will be rejected. The product is not sold any longer after the date. | September 30,2014 |
| EOS | End of Service and Support. After the EOS,Huawei does not provide software problem analysis services. | December 31,2019 |

Huawei suggests that you use or modernize your network to ECC Communication Platform, which has similar features and capabilities but optimized functions compared with eSpace CAD. We will continue to provide high-level services for your new solution and product.

Table2 Replacement product

|  |  |
| --- | --- |
| End of Life Product | Replacement product |
| eSpace CAD | ECC Communication Platform |

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

For more information about the Huawei lifecycle strategy, please go to http://www.huawei.com/en/products-lifecycle

Huawei Technologies Co., Ltd.

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