**Remind notification for EOS of HUAWEI OceanStor S12100/12300**

Dear customers:

To make sure that you learn about the service scope and restrictions of HUAWEI OceanStor S12100/12300 in a timely manner, Huawei Technologies Co., Ltd. (Huawei for short) hereby notifies you that the official end of service and support (EOS) date of HUAWEI OceanStor S12100/12300 is September 30, 2014. As of the EOS date, Huawei will stop all services related to these products, including the service hotline. We apologize for any inconvenience this may cause to you. After September 30, 2013, Huawei no longer accepts any new service contract concerning these products. However, we will continue to analyze, diagnose, and resolve pending service issues.

Huawei releases the official EOS notification for each EOS product two years before the EOS date and posts the reminder every half year ever since until the arrival of the EOS date.

Huawei hopes that this notification helps you with your storage system construction plan. This measure will not affect the relationship or quality of existing services. We will continue to provide you with high-quality products and services. For any questions, please consult our sales representatives.

Huawei Technologies Co., Ltd.

July 30, 2013