End of Life Announcement for Huawei Echolife MC820 Product

Date: June 30,2012

Subject: End of Life Announcement for Huawei Echolife MC820 Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of Echolife MC820. Hopefully this information can give you a reference on making future network development plans.

The sales of Huawei Echolife MC820 will be stopped on October 31, 2009. Please note that you can not place order after the EOM date.

The EOP date for Huawei Echolife MC820 is October 31, 2009. Huawei will not accept orders of spare parts after that day.

The service of the Echolife MC820 will be stopped from December 31, 2012. After that day, Huawei no longer provides any services related to Echolife MC820 (including the service hotline). However, during the period of one year from the day December 31, 2012, you may visit http://support.Huawei.com to search or download the FAQ and resolved problem cases related to Echolife MC820.

Table1 describes the end of life milestones, definitions, and dates for Echolife MC820.

Table1 End of life milestones and dates for Echolife MC820

|  |  |  |
| --- | --- | --- |
| Milestone | Definition | Date |
| EOM | End of Marketing. The EOM date is the date from which the acceptance of the POs for new deployments and capacity expansions will be rejected. The product is not sold any longer after the date. | October 31, 2009 |
| EOP | Last order date of spare parts. | October 31, 2009 |
| EOS | End of Service & Support. It refers to the last date of the service. After the EOS date, Huawei does not provide any service for the product. | December 31, 2012 |

Huawei suggests that you use new version or upgrade your old one to new version, which has similar features and capabilities but optimized functions compared with EOM&EOFS&EOS. We will continue to provide high-level services for your new software version

Table2 Replacement

|  |  |
| --- | --- |
| End of Life Release | Replacement Release |
| Echolife MC820 | Echolife MC830c |

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

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